

1ST OCTOBER 1986

# tariffs for home users



# southern electricity

# your guide to electricity costs and savings

This booklet is your guide to electricity costs in the home.

It gives you the choice of two different tariffs with full price details for both.

Economy 7 is designed for homes where there is higher overnight consumption, for night storage or water heating for instance. It provides cheaper electricity for 7 hours each night.

The general tariff is used by many householders whose overnight electricity consumption is not very high. It provides an average unit price for electricity consumed at any time during the day or night.

You can also choose between seven different ways to pay. All the details, together with the advantages and possible disadvantages of each method, are explained in full.

But, just as important, it shows you how and where to save money on electricity bills and how to make your home warm, comfortable and Energy Wise.

# general tariff

For each private dwelling separately metered by the Board:

- (i) A quarterly charge of £7.02.
- (ii) For each unit consumed 5.09p
- (iii) No additional charge will be made for a credit meter required to measure units consumed.
- (iv) If requested by the consumer the Board may provide a prepayment meter and an additional charge of £3.90 per quarter will be made for providing the meter.
- (v) Where a three-phase supply is afforded, an additional charge per quarter of £2.08 will be made.

## **General conditions applying to both General and Economy 7 tariffs.**

Accounts are payable on demand.

The expression "quarter" means the period of approximately thirteen weeks between normal meter readings.

The tariffs set out in this leaflet apply only to supplies of electricity for DOMESTIC PURPOSES in premises used exclusively as a single private dwelling.

If a prepayment meter is provided by the Board, payment for electricity shall be by means of current coins of the realm placed in the box attached to the meter. Coins so placed become the property of the Board and the consumer shall be responsible for their safe keeping until collected by the Board. The consumer shall pay to the Board on demand any amount by which the sum payable for the supply in accordance with the tariff exceeds the sum of money in the box attached to the meter however the deficiency may have arisen.

# economy7 tariff

For each private dwelling separately metered by the Board:

- (i) A quarterly charge of £8.97.
- (ii) For each unit consumed in daytime 5.45p
- (iii) For each unit consumed at night 1.90p
- (iv) Where a three-phase supply is afforded an additional charge per quarter of £2.08 will be made.

'Night' means any seven hours between 23.00 hours and 09.00 hours determined by the Board from time to time (00.30 hours to 07.30 hours at 1st October 1986).

'Daytime' means all hours other than 'Night'.

All times refer to Greenwich Mean Time.

The supplies taken under this tariff will be subject to the following conditions:

1. Electricity will be supplied under this tariff only through a special credit meter which will be provided by the Board without further charge.
2. The consumer shall not take a supply of electricity at the premises under any other tariff.
3. The consumer may not change from this tariff to another within one year of taking supply under this tariff.
4. Subject to 3 above, the consumer may change from this tariff to another only at the date of the normal quarterly meter reading for the premises and must give notice in writing of the change not less than a month before that date.
5. The consumer may not revert to this tariff within one year of the date referred to in 4 above.

# pay the way that suits you best

## Quarterly Bill

Every three months you will receive a bill which can be paid:

By posting a cheque or postal order direct to Southern Electricity, PO Box 13, Havant, Hants. PO95JB.

By cheque, cash or energy stamps at any Southern Electricity shop or District Office.

By cheque or cash at any bank.

By cheque or cash at post offices through National Girobank.

By direct debit (if you have made the necessary arrangements).

## Budget Account – Standing Order

Spread the bills evenly over the year. We will estimate the amount of electricity you are likely to use in a year, then divide the cost into twelve equal instalments that you pay monthly by standing order through your Bank or Post Office using National Girobank (some Building Societies also provide this service). Once a year we look at what you have paid and your actual usage. If you have underpaid we will ask you to pay the balance. Any overpayment will be refunded.

## Budget Account – Shop Cash Payment

Useful for people who don't have a bank account. It works in the same way as the Standing Order account but you make your monthly payment to any Southern Electricity shop.

## Pay as You Go

Just as it sounds. You pay what you want, when you want at any Southern Electricity shop. The amounts are deducted from your bill and you need to pay only the balance at the end of the quarter.

## Saving Stamps

Buy £1 electricity saving stamps at any Southern Electricity shop or from other organisations authorised to sell saving stamps and use them to pay your bill. Stamps from other Electricity Boards and British Gas can also be used.

## Prepayment Meter

These take either 50p or 10p coins. The disadvantages are that there is an additional quarterly charge for the meter and you may run out of coins at an awkward time.

## Monthly Bill

This is based on our estimate of what you'll use each month. At the end of the quarter, you pay any balance outstanding.

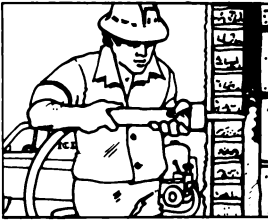
## Payment Problems

We have a Code of Practice to make sure our customers are treated with understanding. If you think you are likely to have difficulty in paying your bill, please don't wait until the final demand. Just come along to any Southern Electricity shop and we'll do all we can to help.

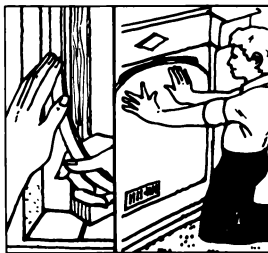
# be energy-wise with



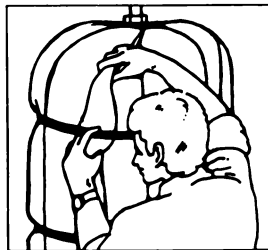
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Is your home always warm and comfortable? Is it costing you more to heat than it should?

Unless you've got proper insulation and efficient heating and hot water systems, chances are you're feeling the draught. Put a stop to it by making yours an Energy Wise home with Economy 7.

Energy Wise homes are more economical to run and more comfortable to live in. And when it comes to selling, they usually fetch a higher price.

So you gain all round.

## Save with Economy 7

Energy wise homes are always on the Economy 7 tariff. That means you get seven hours' electricity every night for less than half today's normal price.

Changing to the Economy 7 tariff is not difficult; we will install a special Economy 7 meter and tariff control equipment free of charge.

## Save on Home Heating

The new slimline storage heaters are efficient, elegant and easy to control. They work by storing up heat on the Economy 7 cheap night rate and releasing it gradually all through the day.

Energy Wise homes have at least two storage heaters on Economy 7. One in the main living room and, ideally, one in the hall. (Some single person homes may only need one heater.)

## Save on Hot Water

Add to your savings with Economy 7 water heating. With a well-lagged water cylinder, operating on Economy 7, you start the day with a full tank of hot water, heated up at the cheaper night rate.

If you need a top-up during the day, you can give the tank a boost at day unit rates, using the top immersion heater.

*Heat can escape from your home in so many expensive ways. If you let it.*

*Good insulation will considerably reduce the heat loss, keep you snug and warm and save energy.*

- 1 Your roofspace must have a minimum of 100mm (4") of insulation.
- 2 If your home has suitable cavity walls, they must be properly insulated.
- 3 All your outside doors must be draught-proofed. If you have a chimney, close it off with a screen, with a small vent to stop condensation.
- 4 Make sure your hot water cylinder is properly lagged either with a thick (80mm/3" minimum) lagging jacket or effective factory insulation.

# Economy 7



## **New 46 Gallon tank plus two heaters (illustrated)**

With a bigger than average tank, you get maximum efficiency out of Economy 7 water heating. This 46 gallon pre-insulated copper cylinder comes with two immersion heaters. So you get 46 gallons of hot water at the cheaper night rate from one heater, while the heater at the top of the tank can be used to provide extra hot water during the day.

## **Two Heaters in your existing tank**

If you need extra hot water during the day, two immersion heaters (or one dual immersion heater) fitted to your existing tank will give you the best of both worlds. One heats the whole tank at the cheaper night rate. The other, near the top of the tank, provides more hot water during the day. This system is not recommended for very old tanks, particularly galvanised ones, or for large families.

## **Ask for an energy check**

The first step to being Energy Wise is to get us to make an energy check. Find out exactly what needs to be done to make your home Energy Wise, how much it will cost and what your estimated running costs will be.

The energy check is **free**. So why not take this unique opportunity to bring your home up to the highest energy saving standards!



*This modern storage heater is only 6" deep.*







# APPLICATION FOR SUPPLY OF ELECTRICITY TO DOMESTIC PREMISES

**IMPORTANT** Please read the *notes* opposite, and help us by using **BLOCK CAPITALS** when completing this form. **SHADED AREAS ARE FOR southern electricity USE ONLY.**

Customer's Ref. No.
CMO/COT/GSO No.
District Office Address & Tel. No.

**notes**

1. APPLICATION FOR:  
(Please tick  one box)

New Customer at Premises   
 New Supply to Premises   
 Reconnection of Supply   
 Change of Tariff   
 Temporary Supply   
 Other (please state) .....

2. PLEASE ask any of our Shop Staff for help if needed or 'phone your District Office. The number is in the phonebook under "ELECTRICITY".

3. PLEASE give at least 2 WORKING days notice. Connections can be carried out ONLY during normal working hours Monday to Friday.

4. If you have moved in and the supply is still on, PLEASE COMPLETE this form and return it to District Office within 14 days or the supply may be disconnected.

5. Failure to answer this question may result in a security deposit being required.

1. SURNAME of Applicant .....  
Forenames (Mr/Mrs/Miss/other) .....

2. Full postal ADDRESS .....  
of Premises to be .....  
supplied .....  
Home Tel. No: .....

3. Address for ACCOUNTS .....  
(if different from address in 2 above)

4. DATE SUPPLY REQUIRED or date of occupation where supply is already connected (see NOTES 3 & 4)

5. Last Address of Applicant .....  
(see NOTE 5.)

6. PREVIOUS occupier's name & address .....  
(or forwarding address, if known)

7. Name & Address of Employer .....  
(if self-employed, state name & address of Business)

8. State any Easy Terms Agreements with any Electricity Board .....  
for appliances .....

**TARIFF REQUIRED:**  General Domestic  Economy 7  Other (please specify)  
(please tick tariff required)

10. Nature of Premises to be supplied: (tick as appropriate)  
Owner-occupied  Rented furnished  Unfurnished   
Name & Address of Landlord .....

11. Please give details of your electrical APPLIANCES on tick list below with kW rating:

Cooking		kW	Fires & Convector		kW
Water Heating: All year round Summer		kW	Storage Radiators		kW
			Electricaire Heating		kW
			Floor Heating		kW
Washing Machine		kW	Other (please state)		kW
Clothes Dryer		kW			kW

**FOR NEW & ADDITIONAL SUPPLIES:**  
Please state name & address of Builder or Developer AND name & address of the Electrical Contractor with telephone numbers .....

12. I/We apply for a supply of electricity as above and declare that the information given above is accurate.  
I/We agree to pay for all electricity supplied at the Premises noted above at the appropriate tariff from time to time in force (for which I/we agree to be jointly and severally liable).  
I/We agree to be bound by the Conditions specified overleaf, on which The Southern Electricity Board will provide me/us with an electricity meter.  
I/We agree to The Southern Electricity Board placing controlling equipment (including time switches) on my/our side of the meter if the Board so decide.

Signature of Applicant ..... Date ..... 19

## **METERS**

Metering equipment will be provided by the Board for the customer on the following conditions:

- (a) The customer shall not interfere or permit any person not being an officer or servant of the Board to interfere in any way with the metering equipment.
- (b) If the metering equipment shall be lost, destroyed or damaged, whether by fire or otherwise, the customer shall unless the loss or damage is attributable to a fault or fire originating in the Board's equipment pay to the Board the cost of replacing or repairing the same and otherwise making good the loss or damage.
- (c) If electricity be supplied and be not recorded by the metering equipment or recorded at the wrong rate where there are different rates of charge for any period the customer shall pay in respect of such period for electricity so supplied a charge based so far as be reasonably ascertained on what the charges would have been had the metering equipment fully registered or correctly recorded.
- (d) If the customer, in arrear with payments for electricity supplied through a credit meter, offers payment of the account to the Board's employee attending to disconnect the supply from the premises, the Board's employee if so authorised will accept payment on receipt of a charge as determined from time to time by the Board towards the cost of his attendance.
- (e) In the case of a prepayment meter, payment for electricity shall be by means of current coins of the realm placed in the box attached to the meter. Coins so placed become the property of the Board and the customer shall be responsible for their safe keeping until collected by the Board. The customer shall pay to the Board on demand any amount by which the sum payable for the supply in accordance with the tariff exceeds the sum of money in the box attached to the meter however the deficiency may have arisen.
- (f) Any difference arising as to whether the meter is in proper order for registering the value of the supply or has registered the value of the supply correctly shall unless otherwise agreed be determined by a meter examiner appointed by the Department of Energy.
- (g) If the Board's metering and other apparatus is installed in an external meter cabinet any damage to the cabinet shall be notified by the customer to the Board immediately.

The following notes are for the guidance of the customer

### **1. SERVICE LINES**

The Board may require the customer to contribute towards the cost of any lines required to provide the supply but the lines will remain the property of the Board and may be used for supplying other customers. The customer must provide facilities to the Board for the laying of service lines to the premises and for the installation of the Board's apparatus.

### **2. TESTING AND INSTALLATION**

The Board are entitled to refuse or discontinue the supply if the customer's installation is not in good order and condition or is likely to interfere with supplies to other customers. The giving of a supply does not imply any warranty of the customer's installation and the Board accept no responsibility for any loss or damage caused by or arising out of any defect in the installation or the use or misuse of the electricity supplied by the Board. The customer should inform the Board of any proposed extensions to or alternations of the installation.

The first inspection and test of an installation or alteration thereof will be made without charge to the customer. If the result of any inspection or test is unsatisfactory, a further inspection and test will be necessary, for which a charge will be made.

### **3. EARTHING**

The responsibility for earthing a customer's installation is the customer's own. It is, therefore, for the customer to ensure that adequate arrangements are provided and maintained for so doing. The Board accept no responsibility for these arrangements except in so far as any applicable regulations or approvals (in particular any approval to the use of the system of protective multiple earthing) may place certain responsibilities on the Board. Subject to this, where the Board provide an earth terminal, the customer can use it or provide an independent earth, and any use of the Board's earth terminal is at the customer's own risk.

### **4. SECURITY FOR PAYMENTS**

The Board may require the customer to give security for payments for electricity supplied. and if such security is not given when demanded the Board may withhold or disconnect the supply. Notwithstanding any such security, payments for electricity supplied are due on demand.

### **5. ACCESS TO THE CUSTOMER'S PREMISES**

Authorised officers of the Board are entitled at all reasonable times to enter the premises for purposes connected with the supply. If permission to enter is refused, the Board may apply to a Magistrate for a warrant.

### **6. INTERFERENCE WITH SUPPLY TO OTHER CUSTOMERS**

The customer may not use the supply so as to interfere with the efficient supply of electricity by the Board to any other customer, and the Board may disconnect the supply if it is so used.

### **7. TEMPORARY INTERRUPTION**

The Board may temporarily disconnect the supply for purposes of testing or for any other purposes whatsoever connected with the proper working of the Board's system, or in case of emergency affecting or liable to affect the proper working of the system of any other Electricity Board.

### **8. DISCONNECTION**

The Board are entitled to disconnect the supply for non-payment in full on demand of the Board's charges for the supply. The cost of disconnection and any reconnection is chargeable to the customer.

### **9. THREE-PHASE EQUIPMENT**

Where three-phase equipment is installed, the customer is strongly advised to have protection fitted which will disconnect all phases in the event of low voltage or loss of supply on one or more phases.

### **10. NOTICE TO TERMINATE SUPPLY**

Twenty-four hours notice in writing to terminate the supply must be given to the Board by the customer. Failure to do so on quitting the premises renders the customer liable for payments for electricity supplied up to the date of the next meter reading.

# YOUR ELECTRICITY SUPPLY

Your electricity supply can be reconnected by turning on the main switch or switches. But do make sure that all the electrics in your home are safe and working properly and if you are worried in any way at all do please arrange for an inspection by a reputable electrical contractor. Southern Electricity will be pleased to provide this service for which there is a charge. May we draw your attention to the 'supply of electricity' application form enclosed with this card. If you have not

already completed one, we would ask you to do so as quickly as possible. You can either post it to your nearest Southern Electricity office or hand it in at one of our shops.

If you would like further information about your electricity supply or advice about anything electrical in your new home, do not hesitate to call Southern Electricity – we will be pleased to help. Our telephone numbers for your area are shown on the 'electricity' page of the Telephone Directory.

## OPENING READING(S) FOR YOUR ACCOUNT

GENERAL

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OFF-PEAK  
(where appropriate)

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**southern electricity**

# **YOUR ELECTRICITY SUPPLY**

see  
over

